

T-03471A-16-0382

T-01051B-16-0382

ORIGINAL

Arizona Corporation Commission  
Utilities Complaint Form



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Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 10/24/2016  
Opinion Number: 2016 - 135245 Priority: Respond within 5 business days  
Opinion Codes: Rate Case Items - Opposed Closed Date: 10/24/2016 10:36 AM

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First Name: Howard Last Name: Armogan Account Name: Howard Armogan  
Address: <<< REDACTED >>>  
City: Phoenix State: AZ Zip Code: 85033  
Email: <<< REDACTED >>> Home: <<< REDACTED >>>

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Company: CenturyLink \* Qwest Division: Telephone\*

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Nature Of Opinion

Docket Number: T-01051B-16-0382

Docket Position: Against

23 Oct 16.

Mr. R. Martinez,

I have attaches my response for denying Century Link communication rates increase for you review and inclusion into the Docket No. T-1051B-15-0382.

Yours,

Howard Armogan

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ACC Staff contacted customer via telephone (on October 24th) who was asking many questions that he wanted the Commissioners to ask Century Link prior to the Open Meeting. Unfortunately, customer was not aware that the Decision has already been made regarding this docket.

Customer believed this was still open and did not realize a Decision (#15051) had already been rendered.

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The Arizona Corporation Commission  
Consumer Services Section  
1200 West Washington  
Phoenix, AZ 85007



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## Arizona Corporation Commission Utilities Complaint Form

Tel. No.: 602-542-4251

E-mail Address: richardmartinez@azcc.gov

Date: October 23, 2016

Subject: Century Link Facility Relocation rate allowance-Docket No. T-1051B-15-0382

Comment

Commissioner:

Before granting Century Link Facility Relocation rate allowance on the consumers in Arizona, consideration has to be taken as to the following:

1. Would like to know whether there will be a forum by Century Link with to discuss this issue with consumers and if there is one then the date for such a forum should release to consumers.
2. Want to know is this facility relocation includes land purchase or lease and the length of lease agreement and costs per month or year.
3. Explain to the consumers, what was the real reason for this facility relocation to another location?
4. Explain to the consumer, what would be the outcome of the existing facility and who owns the facility and land.
5. Explain and direct the consumer the sections # where it states that consumers are to pay through rates increase for Quest/Century Link relocation expenses through the corporation article of incorporation which states that the company can have such privileges
6. Quest/Century Link shall explain with exhibits and in written calculation what is the cost estimate for such this relocation?
7. Quest/Century Link must provide maps of the specific place or location where the facility is to be relocated?
8. Quest/Century Link shall explain as to how would this facility benefit the consumers over the years?
9. What other alternative options Century Link has besides relocating this facility?
10. Is this facility new or old? If old and fully depreciated then Century Link should sell it and use the proceed toward a new facility.
11. Century Link is public company and obtains funding from the shareholders, sell more shares to the public; or borrow for lenders or exit the telephone business.
12. If the facility is fully depreciated then Century link should have set aside the accumulated depreciation for this facility use.
13. What is the reason for this facility relocation? How would it fit in with new technology since this aspect of the facility relocation was not address?
14. Century Link should consider merger option.
15. Consumers should not be made to pay for public company property since consumers would any reimbursement after the facility is sold.